



## VACANCY

<b>REFERENCE NR</b>	<b>:</b>	<b>VAC02378</b>
<b>JOB TITLE</b>	<b>:</b>	<b>Lead Consultant: Networks (WAN Ops) Engineer</b>
<b>JOB LEVEL</b>	<b>:</b>	<b>D4</b>
<b>SALARY</b>	<b>:</b>	<b>R 530 924 - R 884 873</b>
<b>REPORT TO</b>	<b>:</b>	<b>Senior Manager: IT Infrastructure</b>
<b>DIVISION</b>	<b>:</b>	<b>Provincial and Local Consulting</b>
<b>DEPT</b>	<b>:</b>	<b>GP: Gauteng</b>
<b>LOCATION</b>	<b>:</b>	<b>SITA Centurion</b>
<b>POSITION STATUS</b>	<b>:</b>	<b>Permanent (Internal &amp; External)</b>

### Purpose of the job

The role will be responsible to manage WAN implementation, maintenance, support and optimization of new and existing highly complex network access systems and the effect of these solutions on the operations of all networks and other external disciplines, including scanning and lifecycle management of all network assets.

### Key Responsibility Areas

- Manage implementation of WAN services;
- Network Planning, Engineering and Optimisation;
- Network Management and Administration;
- Manage complex Network escalations;
- Management of customer care and service levels;
- Ensure effective and efficient provision of Network support; and
- Management of staff'.

### Qualifications and Experience

**Minimum:** 3-4 Year National Diploma/Degree in IT related field (Computer Science, Information Technology or relevant Engineering/Telecommunications) at NQF level 6. Certificate in CCNA CCNP and preferred qualification in 4 Year National Advanced Diploma/Degree in IT related field (Computer Science, Information Technology or relevant. Engineering/Telecommunications) at NQF level 7 will be an added advantage.

**Experience:** 8 - 9 years practical experience in ICT field with management responsibilities in a large corporate including: experience in the provision of ICT solutions, specifically within WAN environment.

### Technical Competencies Description

**Knowledge of:** Organizational Awareness: Networking IT Industry IT Products and Services An in-depth knowledge of: Advance Computer and network principles Advance WAN principles and topology Advance Internet protocols, services and standards Advance Quality of Service Advanced Networking knowledge and experience Advanced WAN and Gateway operational, support and maintenance knowledge and experience Advanced WAN and Gateway planning and design knowledge and experience A solid understanding of: Advance Network Management VPN technologies and concepts Modems Carrier technology LAN Principles Cabling Principles Network Operating Systems

Multi-Protocol Label Switching (MPLS) Project Management Technical: Advance Proficiency in routing and switching technologies ITIL Advance Voice over IP Quality of Service VPN Support. Skills: Network/Infrastructure Management; Leadership competency: Customer Experience; Collaboration; Communicating and Influencing; Honesty, Integrity and Fairness; Outcomes driven; Innovation; Planning and Organising; Creative Problem Solving; Bimodal IT Practice Managing People and Driving Performance; Decision-making; Responding to Change and Pressure; Strategic Thinking Behavioural competency: Attention to Detail; Analytical thinking; Continuous Learning; Disciplined; Resilience; and Stress Management.

#### **Other Special Requirements**

N/A

#### **How to apply**

Internal candidates must apply using this email address: [Michael.internalgprecruitment@sita.co.za](mailto:Michael.internalgprecruitment@sita.co.za)

External candidates must apply using this email address: [gprecruitment@sita.co.za](mailto:gprecruitment@sita.co.za)

#### **Closing Date: 24 February 2021**

#### **Disclaimer**

SITA is Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant's responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicants' documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV's from Recruitment Agencies will not be accepted
- CV's sent to incorrect email address will not be considered